



WARRANTY CARD

Product name:

Type/model:

We provide a warranty on the terms presented in the warranty card.

The warranty card is valid only with the attached proof of purchase.

YOER sp. z o.o. st. Bernardyńska 2, 64-000 Kościan tel. nr: 656 141 696, e-mail: sklep@yoer.pl, www.yoer.pl

WARRANTY REPAIR RECORDS

Date of acceptance	Date of execution	Scope of repair, replaced parts or technical expertise	Warranty extension until

Dear customer, read the terms of the warranty.

1. YOER sp. z o.o. provides a warranty for a proper functioning of the product during the warranty period. The warranty declaration is valid only in Poland.
2. The product is covered by a 3-year door-to-door warranty. The warranty period is counted from the day of issue of the product.
3. The defects revealed during the warranty period are mainly repaired within 14 working days from the date of receiving a properly submitted complaint. If there is a need to import the elements necessary for the repair, it may take longer.
4. The warranty period is extended by the duration of the repair.
5. If the repair of the product is not possible, the guarantor is obligated to replace the good with a product free from defects or to return the cash.
6. The buyer sends the complaint product for repair along with a filled up complaint form by the courier company offered by the seller. The buyer is obligated to contact the seller in advance to arrange the receipt of the product. The buyer may also deliver the item at their own expense through any shipping company.
7. The buyer is obligated to deliver the complaint good, properly protected against damage during transport. Product damaged in transit is not covered by the warranty.
8. This warranty covers equipment defects caused by proper use and product defects, and it does not apply to consumables or other additional equipment.
9. The warranty does not cover defects resulting from:
 - a) intentional repairs, alterations or structural changes made by the user or other unauthorized persons,
 - b) mechanical, thermal, chemical or intentional damage to equipment,
 - c) improper storage or maintenance of the product,
 - d) lowering the quality of the product through natural wear process,
 - e) non-compliance with the conditions of proper operation and use of equipment inconsistently with its intended purpose.
10. The seller reserves the right to charge the customer with the costs of service and product shipments in the event that the damage to the product reported by the customer was not covered by the warranty or the product proves to work properly. In this case the customer will be notified by phone or on a durable medium.
11. The warranty does not exclude, limit or suspend the buyer's rights resulting from the provisions on the warranty for defects in the goods sold, in accordance with the Act of 23 April 1964. – Civil Code.
12. I declare that I have read and accept the terms of the warranty.

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Buyer's signature